

Best Practices Tips & Tools

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- Ensure involvement and commitment from senior managers
- Plan to Plan with senior managers
- ❖ Do not leave planning to a single group in the organization
- Always using a Systems Thinking Approach
- Use the Strategic Thinking Simplicity model for planning
- Find a trusted outside advisor to facilitate the process
- Do a rigorous future environmental scan
- Involve key stakeholders people support what they help create
- Plan for the future start with desired future outcomes
- Take a "helicopter view"
- Embrace skeptics they are your best friends
- Build scenario planning into the process
- Match your desired outcomes with success measures
- Assess your current state honestly
- Use the Action Bridge to close the gap from your current state to the desired future state
- Build an Action Summary page with strategies and actions
- Have clear individual accountabilities and timelines
- Plan to implement this is the hard part
- Adopt a yearly strategic management cycle
- Ask the tough questions throughout the process
- Structures and culture will trump change every time
- Communicate, communicate, communicate
- Remember Simplicity, Clarity, Action, Results

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Simplicity - Clarity - Action - Results